

# “I lost 10 pounds with WW”

## Congratulations!

To get your refund\* or a 3-month time credit on your WW account (it's your choice!) please complete this form and submit it any time between 12/20/21 and 1/28/22.

### 1. Let's make sure you're eligible:

- You joined WW as a new member between 9/21/21 and 9/27/21 and purchased an eligible WW membership plan when you joined.\*\*
- You lost at least 10 lbs within your first 90 days (3 months) and have proof of your weight loss. (See #2 below for acceptable proof of weight loss.)
- You downloaded and completed the “I lost 10 lbs with WW!” refund form. (Check! That's what you're completing right now.)
- Your WW membership is STILL current and is current at the time we process your refund.
- You signed the refund form and submitted it (along with proof of weight loss) to WW between 12/20/21 and 1/28/22.

### 2. Next, have proof that you lost 10 lbs. (Now's the time to show it off!)

- Submit screenshots or photos of your weight loss progress showing your weight loss of at least 10 lbs in your first 3 months.
  - If you're using the **WW App**: Tap on the profile avatar at the top right corner > Scroll down to weight > Tap “See all”
  - If you're using the **WW Website**: Click on the “Weight” tab > View “Your Weight Progress” > Click “3 Months”

### 3. How do we reach you?

Please print clearly and provide all information so we can properly process your refund.

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

\_\_\_\_\_ Username: \_\_\_\_\_

ZIP code: \_\_\_\_\_ Last 4 digits of phone number: \_\_\_\_\_

Reference #or Member ID# \_\_\_\_\_ or

Monthly Pass # \_\_\_\_\_ (if applicable)

(Your username and reference number can be found on the receipt email we sent you when you signed up.)

Membership plan followed (check one):  Digital  UnlimitedWorkshops+Digital

Digital 360  Personal Coaching

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#### 4. Choose how you want your refund: (Please check only one).

##### Give me a 3-month time credit!

- Three additional FREE months will be applied to your current WW account.
- Please allow 8-10 weeks to receive your time credit.

##### Show me the money!

- The applicable refund will go back to the credit card you used to purchase and activate your membership plan. (Please note: in limited circumstances we may need to issue the refund in the form of a check†)
  - Eligible subscribers will get a refund equal to the payment made for the first 3 months.
- Please allow 8-10 weeks to receive your refund.

#### 5. Sign and date this (and feel great about it).

I \_\_\_\_\_ certify  
that I successfully lost at least 10 lbs with WW within 3 months.

Date: \_\_\_\_\_

#### 6. Return this form along with all supporting materials via email.

- Email it to [lost10pounds@ww.com](mailto:lost10pounds@ww.com) by 1/28/22.

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\* Purchase a WW membership plan between 9/21/21 and 9/27/21 and lose at least 10 lbs within your first 3 months for applicable refund. Eligible subscribers will get a refund of the applicable monthly fee, times three. Offer available to new and rejoining members only. Your membership must be current to be eligible for refund. Offer is not available in all areas where Unlimited Workshops + Digital memberships are sold and is available in participating areas only.

\*\* Offer not valid for those who have enrolled or received special pricing through their employer.

† If you purchased an Unlimited Workshops + Digital voucher in the Studio and activated your account at home, you may receive one month refunded to your credit card and one month refunded in the form of a check.