



# HERSHEY

## Frequently Asked Questions

### Q: What is WW?

**A:** WW is Weight Watchers reimagined. Our purpose is to inspire healthy habits for real life. For people, families, communities, the world, for everyone. No matter what your goal is—to lose weight, eat healthier, move more, develop a more positive mindset, or all of the above—we will bring you science-based solutions that fit into your life. WW welcomes everyone who seeks to be healthier, not just manage their weight.

### Q: Why is Hershey partnering with WW?

**A:** Hershey has teamed up with WW to bring you a program that gives you real-life solutions to get healthier at no cost to you.

### Q: Who can take advantage of the WW offerings?

**A:** All Hershey full-time employees are eligible to participate. Unlimited Workshops + Digital (which used to be called meetings) are privately owned in some areas in the U.S. To find out if the county you reside in is located within a franchise area, please visit: <http://wwfranchisecountylist.com>.

**If you reside in one of these counties, please contact [askhr@hersheys.com](mailto:askhr@hersheys.com) for assistance.**

To become a WW member, you must:

- Be at least 18 years old.
- Not be pregnant.
- Not have an active medical diagnosis of bulimia nervosa or anorexia nervosa.

### Q: Do I need my Employee ID to sign up for WW?

**A:** You will use your Hershey Network ID to create your WW account.

This is the same ID used to log in to your company issued laptop or a Kiosk for surveys, benefits enrollment, and other work-related activities.

### Q: If I register for WW, will my membership and weight information be kept confidential?

**A:** Yes, it will. Although Hershey will receive information about the total membership's weight loss, it will not receive any individual or personally identifiable information.

### Q: If I'm a current WW member can I sign up through Hershey?

**A:** Of course! There's an option to link your current account through Hershey's registration process. If you have any issues, call WW at 866-204-2885 for assistance with getting your membership switched.

### Q: What are the WW offerings and monthly cost through Hershey?

**A:** You can choose the plan that fits your lifestyle. Full time Hershey employees participate for free.

#### Offering 1: Digital

#### Offering 2: Unlimited Workshops + Digital\*

\*If you receive a "Rate Unavailable", "Choose a Studio location to view pricing", or "This location is not eligible for your employer discount" error message when trying to sign up for an Unlimited Workshops + Digital membership, please contact [askhr@hersheys.com](mailto:askhr@hersheys.com) for assistance.

### Q: How long am I eligible to receive a free WW membership through Hershey?

**A:** You are eligible for the free membership as long as it is offered and you remain an active employee.

### Q: How do I cancel my WW membership?

**A:** Our cancellation process is hassle-free. You can easily cancel your membership on our website. Simply log in to your account, go to "Settings," > "Account" to view your cancellation options. If you would like assistance with cancelling your account, you can call 866-204-2885.

## Join WW today!

To sign up or for more information, visit [ww.com/us/hersheys](http://ww.com/us/hersheys) and enter Access ID: 16272241.

**Questions?** Call 866-204-2885 or email [wellnesshelp@weightwatchers.com](mailto:wellnesshelp@weightwatchers.com).