



Frequently asked questions

Q: What is WW?

A: WW is Weight Watchers reimagined. Our purpose is to inspire healthy habits for real life. For people, families, communities, the world, for everyone. No matter what your goal is—to lose weight, eat healthier, move more, develop a more positive mindset, or all of the above—we will bring you science-based solutions that fit into your life. WW welcomes everyone who seeks to be healthier, not just manage their weight.

Q: Why is Erickson Senior Living partnering with WW?

A: Erickson Senior Living has teamed up with WW to bring you a program that gives you real-life solutions to get healthier, all at a special price.

Q: Who can take advantage of the WW offerings?

A: All employees, spouses, domestic partners, and residents are eligible to participate. Workshops offerings are not available in some areas in the U.S. To find out if the county you reside in is a non-participating area, please visit:

<http://wwfranchisecountylist.com>.

To become a WW member, you must:

- Be at least 18 years old.
- Not be pregnant.
- Not have an active medical diagnosis of bulimia nervosa or anorexia nervosa.

Q: If I register for WW, will my membership and weight information be kept confidential?

A: Yes, it will. Although Erickson Senior Living will receive information about the total membership's weight loss, it will not receive any individual or personally identifiable information.

Q: If I'm a current WW member can I receive the special pricing?

A: Of course! There's an option to link your current account through your company's registration process. If you have any issues, call WW at 866-204-2885 for assistance with getting your membership switched.

Q: What is the cost of the WW offerings for employees on Erickson Senior Living's Health Plan?

A: Employees enrolled in the Health Plan select: "Member" during registration.

Health plan enrolled employees can submit their voluntary deductions summary using Workday, totaling up to \$260 for Wellness Fund reimbursement which greatly reduces overall cost.

- Digital membership: \$7.83 will be deducted from your bi-weekly paycheck.
You will be able to recover the entire cost of the program by receiving Wellness Fund reimbursement.
- Digital + Workshops membership: \$17.64 will be deducted from your bi-weekly paycheck.
You can be reimbursed up to \$260 by submitting your receipts for Wellness Fund reimbursement.

Q: What is the cost of WW offerings for residents, spouses, domestic partners, and employees NOT enrolled in the Erickson Senior Living Health Plan?

A: Employees NOT on health plan: Select "Employee"
Residents: Select "Retiree" during registration and you will pay with your personal credit card.

Offering 1: Digital \$19.95 per month

Offering 2: Unlimited Workshops + Digital: \$44.95

State and local taxes will be added where applicable.

Q: How do I cancel my WW membership?

A: Our cancellation process is hassle-free. You can easily cancel your membership on our website. Simply log into your account, go to "Settings," > "Account" to view your cancellation options. If you need assistance with cancelling your account, you can call 866-204-2885. Remember to contact your EHWC Program Coordinator at 410-402-2081 to stop payroll deductions.

If you have already been billed for your next month, call 866-204-2885 to receive a full refund for the upcoming month. Please note that you will not receive a refund for the month in which you cancel, except as provided in the Cancellation Policy.

To sign up or learn more, visit: WW.com/us/EricksonSeniorLiving

Questions? Call 866-204-2885 or email wellnesshelp@ww.com

(Monday-Friday 8:00 a.m.-10:00 p.m. ET; Saturday 11:00 a.m.-5:00 p.m. ET.)