



# Frequently asked questions

## Q: What is WW?

**A:** WW is Weight Watchers reimagined. Our purpose is to inspire healthy habits for real life. For people, families, communities, the world, for everyone. No matter what your goal is—to lose weight, eat healthier, move more, develop a more positive mindset, or all of the above—we will bring you science-based solutions that fit into your life. WW welcomes everyone who seeks to be healthier, not just manage their weight.

## Q: Why is OhioHealth partnering with WW?

**A:** OhioHealth has teamed up with WW to bring you a program that gives you real-life solutions to get healthier.

## Q: Who can take advantage of the WW offerings?

**A:** WW subsidized monthly pricing is available only to eligible associates and covered dependents that are enrolled in the OhioHealthy Plan or Associates enrolled in the Opt-in to Wellness Benefit.

Employees enter your 5- or 6-digit Clock # (i.e. 12345). Spouses enter the 5- or 6-digit Employee Clock # + the letter S (i.e. 12345S). Dependents enter the 5- or 6-digit Employee Clock # + Dependent Code (01,02,03...etc) (i.e. 1234502).

According to current IRS guidance, the value of this benefit (80% of the program fees) is considered taxable income to you, subject to applicable income taxes and withholdings, if you do not meet the US Preventive Services Task Force definition of obesity, which is Body Mass Index (BMI) of 30 or more. If this is the case, taxes will be withheld monthly.

To become a WW member, you must:

- Be at least 18 years old.
- Not be pregnant.
- Not have an active medical diagnosis of bulimia nervosa or anorexia nervosa.

## Q: If I register for WW, will my membership and weight information be kept confidential?

**A:** Yes, it will. Although OhioHealth will receive information about the total membership's weight loss, it will not receive any individual or personally identifiable information.

## Q: If I'm a current WW member can I receive the special pricing?

**A:** Of course! There's an option to link your current account through OhioHealth's registration process. If you have any issues, call WW at 1-866-237-6032 for assistance with getting your membership switched.

## Q: What are the WW offerings and monthly cost through OhioHealth?

**A:** You can choose the plan that fits your lifestyle.

### Offering 1: Digital

\$3.39 per month

### Offering 2: Digital + Workshops

\$7.64 per month

### Offering 3: WW For Diabetes (Digital + Workshops)

\$7.64 per month

You will be charged each month until you cancel your membership or if you are no longer eligible for the company subsidy. State taxes will be added where applicable.

## Q: How do I take advantage of the 50% subsidy offered by OhioHealth?

**A:** Sign up for WW at [WW.com/us/OhioHealth](http://WW.com/us/OhioHealth) and have your Employee ID ready.

## Q: How do I cancel my WW membership?

**A:** Our cancellation process is hassle-free. You can easily cancel your membership on our website. Simply log in to your account, go to "Settings," > "Account" to view your cancellation options. If you would like assistance with cancelling your account, you can call 866-204-2885.

If you have already been billed for your next month, call 866-204-2885 to receive a full refund for the upcoming month. Please note that you will not receive a refund for the month in which you cancel, except as provided in the Cancellation Policy.

Sign up for WW at [WW.com/us/OhioHealth](http://WW.com/us/OhioHealth) and have your Employee ID ready.

**Questions?** Call 866-204-2885 or email [wellnesshelp@weightwatchers.com](mailto:wellnesshelp@weightwatchers.com)