



Frequently asked questions

Q: What is WW?

A: WW is Weight Watchers reimagined. Our purpose is to inspire healthy habits for real life. For people, families, communities, the world, for everyone. No matter what your goal is—to lose weight, eat healthier, move more, develop a more positive mindset, or all of the above—we will bring you science-based solutions that fit into your life. WW welcomes everyone who seeks to be healthier, not just manage their weight.

Q: Why is ASML partnering with WW?

A: ASML has teamed up with WW to bring you a program that gives you real-life solutions to get healthier, all at a special price.

Q: Who can take advantage of the WW offerings?

A: Employees enrolled in the medical program are eligible to participate in the 75% subsidy pricing. Employees who are not enrolled in the medical plan and ALL spouses/domestic partners (including those that are on the medical plan) can take advantage of 15% discounted pricing.

To become a WW member, you must:

- Be at least 18 years old.
- Not be pregnant.
- Not have an active medical diagnosis of bulimia nervosa or anorexia nervosa.

Q: If I'm a current WW member can I receive the special pricing?

A: Of course! There's an option to link your current account through your company's registration process. If you have any issues, call WW at 1-866-237-6032 for assistance with getting your membership switched.

Q: If I register for WW, will my membership and weight information be kept confidential?

A: Yes, it will. Although ASML will receive information about the total membership's weight loss, it will not receive any individual or personally identifiable information.

Q: What are the WW offerings and monthly cost through ASML?

A: Employees enrolled in the medical plan can select from the following options:

Offering 1: Digital

\$4.24 per month

Offering 2: Digital + Workshops

\$9.55 per month

All spouses, domestic partners (including those that are on the medical plan) and employees not enrolled in the medical plan can select from the following options:

Offering 1: Digital

\$16.96 per month

Offering 2: Digital + Workshops

\$38.22 per month

Be sure to follow the below when enrolling:

Employee enrolled in Medical Plan: select **Member**

Employee not enroll in Medical Plan: select **Employee**

Spouse: select **Spouse**

Domestic Partner: select **Domestic Partner**

You will be charged each month until you cancel your membership or if you are no longer eligible for the company offer. State taxes will be added where applicable.

Employees and spouses/domestic partners who live in a WW franchise area will only have access to the Digital membership plan. The WW franchise areas are located in: Maine; Oneida County, NY; Eastern PA; Philadelphia, PA; Central Michigan; Idaho, Utah; Arizona; SW Oregon.

To find out if the county you reside in is a WW franchise area, please visit: <http://wwfranchisecountylist.com>

Q: How do I cancel my WW membership?

A: Our cancellation process is hassle-free. You can easily cancel your membership on our website. Simply log in to your account, go to "Settings," > "Account" to view your cancellation options. If you would like assistance with cancelling your account, you can call 866-204-2885.

If you have already been billed for your next month, call 866-204-2885 to receive a full refund for the upcoming month. Please note that you will not receive a refund for the month in which you cancel, except as provided in the Cancellation Policy:

<https://ww.com/us/cancellation>

Join WW today! Visit ww.com/us/ASML

Questions? Call 866-204-2885 or email wellnesshelp@weightwatchers.com