



# Frequently Asked Questions

## Q: What is WW?

**A:** WW is Weight Watchers reimagined. Our purpose is to inspire healthy habits for real life. For people, families, communities, the world, for everyone. No matter what your goal is—to lose weight, eat healthier, move more, develop a more positive mindset, or all of the above—we will bring you science-based solutions that fit into your life. WW welcomes everyone who seeks to be healthier, not just manage their weight.

## Q: Why is Sherwin-Williams partnering with WW?

**A:** Sherwin-Williams has teamed up with WW to bring you a program that gives you real-life solutions to get healthier, all at a special price.

## Q: Who can take advantage of the WW offerings?

**A:** All Sherwin-Williams employees and their benefits-enrolled spouses and dependents (age 18 or older) are eligible for the WW discounted rates and reimbursement. The Digital and Digital + Workshops programs are available in all 50 U.S. States. Only WW's Digital program is offered in Puerto Rico and the U.S. Virgin Islands.

Workshops are not available in some areas in the U.S. To find out if the county you reside in is a non-participating area, please visit: <http://wwfranchisecountylist.com>.

### To become a WW member, you must:

- Be at least 18 years old.
- Not be pregnant.
- Not have an active medical diagnosis of bulimia nervosa or anorexia nervosa.

## Q: If I register for WW, will my membership and weight information be kept confidential?

**A:** Yes, it will. Although Sherwin-Williams will receive information about the total membership weight loss, Sherwin-Williams will not receive any individual or personally identifiable information.

## Q: If I'm a current WW member can I receive the special pricing?

**A:** Of course! There's an option to link your current account through Sherwin-Williams' registration process. If you have any issues, call WW at 1-866-237-6032 for assistance with getting your membership switched.

## Q: What are the WW offerings and monthly cost through Sherwin-Williams?

**A:** You can choose the plan that fits your lifestyle.

### Offering 1: Digital

Employee Cost: \$16.96 per month + 80% reimbursement\*

### Offering 2: Digital + Workshops

Employee: \$38.22 per month + 80% reimbursement\*

**\*Reimbursement Criteria:** Members who attend 10 meetings in a 12-week period or track weight using the WW Digital app 10 times in a 12-week period are eligible for 80% reimbursement up to \$200 annually. Reimbursement forms must be submitted within 90 days of program completion. Reimbursement forms can be accessed through [www.com/us/sherwinwilliams](http://www.com/us/sherwinwilliams).

The Digital and Digital + Workshops programs are available in all 50 U.S. States. Only WW's Digital program is offered in Puerto Rico and the U.S. Virgin Islands.

You will be charged each month until you cancel your membership or if you are no longer eligible for Sherwin-Williams' offering. State taxes will be added where applicable.

## Q: How do I cancel my WW membership?

**A:** Our cancellation process is hassle-free. You can easily cancel your membership on our website. Simply log in to your account, go to "Settings," > "Account" to view your cancellation options. If you would like assistance, you can call 866-204-2885.

If you have already been billed for your next month, call 866-204-2885 to receive a full refund for the upcoming month. Please note you will not receive a refund for the month in which you cancel, except as provided in the Cancellation Policy.

## Join WW today!

Visit [www.com/us/sherwinwilliams](http://www.com/us/sherwinwilliams) and enter Employer ID: 64851.

**Questions?** Call 866-204-2885 or email [wellnesshelp@weightwatchers.com](mailto:wellnesshelp@weightwatchers.com)  
(Monday-Friday 8:00 a.m.-10:00 p.m. ET; Saturday 11:00 a.m.-5:00 p.m. ET.)