

# “I lost 10 pounds with WW”

## Congratulations!

To get your refund\* or a 2-month time credit on your WW account (it's your choice!) please complete this form and submit it any time between 3/23/20 and 4/11/20.

### 1. Let's make sure you're eligible:

- You joined WW as a new member between 1/28/20 and 2/3/20 and purchased an eligible WW membership plan when you joined.\*\*
- You lost at least 10 lbs within your first 2 months and have proof of your weight loss. (See #2 below for acceptable proof of weight loss.)
- You downloaded and completed the “I lost 10 lbs with WW!” refund form. (Check! That's what you're completing right now.)
- Your WW membership is STILL current and is current at the time we process your refund.
- You signed the refund form and submitted it (along with proof of weight loss) to WW between 3/23/20 and 4/11/20.

### 2. Next, have proof that you lost 10 lbs. (Now's the time to show it off!)

- **If you have a Workshop + Digital membership:** submit a photo, scan or photocopy of your Success Planner booklet showing your weight loss of at least 10 lbs in your first 2 months.
- **If you have a Digital or Personal Coaching membership:** submit a screenshot or photo of your weight loss progress showing your weight loss of at least 10 lbs in your first 2 months.
  - If you're using the WW App: Tap “Profile” > Scroll down to weight > Tap “See all”
  - If you're using the WW Website: Click on the “Weight” tab > View “Weight Progress”

### 3. How do we reach you?

Please print clearly and provide all information so we can properly process your refund.

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Username: \_\_\_\_\_

ZIP code: \_\_\_\_\_ Last 4 digits of phone number: \_\_\_\_\_

Reference # or Member ID# \_\_\_\_\_ or

Monthly Pass # \_\_\_\_\_ (as applicable)

(Your username and reference number can be found on the receipt email we sent you when you signed up.)

Membership plan followed (check one):  Digital  Workshop + Digital  Personal Coaching

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**4. Choose how you want your refund: (Please check only one).**

**Give me a 2-month time credit!**

- Two additional FREE months will be applied to your current WW account.
- Please allow 6-8 weeks to receive your time credit.

**Show me the money!**

- The applicable refund will go back to the credit card you used to purchase and activate your membership plan. (Please note: in limited circumstances we may need to issue the refund in the form of a check†)
  - Eligible subscribers will get a refund of the applicable monthly fee, times two.
- Please allow 6-8 weeks to receive your refund.

**5. Sign and date this (and feel great about it).**

I \_\_\_\_\_ certify that  
I successfully lost at least 10 lbs with WW within 2 months.

Date: \_\_\_\_\_

**6. Return this form along with all supporting materials via email or postal mail.**

a. Email [lost10pounds@ww.com](mailto:lost10pounds@ww.com) by 4/11/20.

b. Or mail it to:

**I lost 10 lbs with WW!  
c/o WW North America  
P.O. Box 313  
Jericho, NY 11753**

All refund submissions must be postmarked by 4/11/20.

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\* Purchase a WW membership plan between 1/28/20 and 2/3/20 and lose at least 10 lbs within your first 2 months for applicable refund. Eligible subscribers will get a refund of the applicable monthly fee, times two. Offer available to new and rejoining members only. Your membership must be current to be eligible for refund. Offer is not available in all areas where Workshop + Digital memberships are sold and is available in participating areas only.

\*\* Members who purchased Workshop + Digital membership via the website must enroll at a participating WW studio location by 2/11/20 to be eligible for a refund. Offer not valid for those who have enrolled or received special pricing through their employer. Offer not available for Pay As You Go payment options.

† If you purchased a Workshop + Digital voucher in the studio and activated your account at home, you may receive one month refunded to your credit card and one month refunded in the form of a check.