



Frequently Asked Questions

DELTA WELLNESS

Q: What is WW?

A: WW is **Weight Watchers® Reimagined**. Our purpose is to inspire healthy habits for real life. For people, families, communities, the world, for everyone. No matter what your goal is—to lose weight, eat healthier, move more, develop a more positive mindset, or all the above—we will bring you science-based solutions that fit into your life. WW welcomes everyone who seeks to be healthier, not just manage their weight.

Q: Why is Delta partnering with WW?

A: Delta has teamed up with WW to bring you and your family a program that gives you real-life solutions to get healthier at a discounted price!

Q: Who can take advantage of the WW Offerings?

A: Delta employees, spouses, and dependents ages 18 or older are eligible to participate in WW offerings at a discount off of standard rates. Dependents ages 17 or under are eligible to participate in Kurbo by WW at no cost for 3 months.

Q: If I'm a current WW member am I eligible for Delta's WW program?

A: Of course! As long as you are a Delta employee, spouse, or dependent 18+ you can link your current account as part of the registration process. If you have any issues, call WW at 1-866-204-2885 for assistance with linking your accounts.

Q: What are the available WW offerings and pricing through Delta?

A: Delta employees, spouses, and dependents 18+ can participate in the following offerings:

Offering	Price Month 1-3	Price month 4+
Digital	\$9.31	\$20.98
Digital + Workshops	\$13.97	\$31.46

Q: If I register for WW, will my membership and weight information be kept confidential?

A: Yes, it will. Although Delta will receive information about the total membership's weight loss, it will not receive any individual or personally identifiable information.

Q: How do I find out if a WW Workshop in the workplace is offered at my worksite?

A: To find out if a WW Workshop in the workplace exists at your worksite, go to Delta30.WW.com and click on the Workshop Schedule tab.

You can also attend a Workshop at a WW Studio near you. To search locations and Workshop schedules visit the [WW website](https://WW.com).

Q: How do I cancel my WW offering?

A: Our cancellation process is hassle-free. You can easily cancel your membership on our website. Simply log in to your account, go to "Settings," > "Account" to view your cancellation options. If you would like assistance with cancelling your account, you can call 1-866-204-2885.

If you have already been billed for your next month, call 1-866-204-2885 to receive a full refund for the upcoming month. Please note that you will not receive a refund for the month in which you cancel, except as provided in the [Cancellation Policy](#).

Q: Are you a Medical Elect Member?

A: If yes, you might qualify for even better pricing on WW. Visit **Rally** for more details.

Join WW today!

To sign-up for a WW offerings at a discounted rate or Kurbo by WW at no cost, or for more information, visit Delta30.WW.com.

Questions? Call 1-866-204-2885