

# I lost 10lbs with WW



## REFUND FORM

### Congratulations, you did it!

To get your 1 month refund or time credit on your WW account (you can choose which you would prefer), please complete this form and submit it any time between Sunday 29th March and Thursday 30th April 2020.

#### 1. Let's make sure that you are eligible:

- You joined WW as a new member or re-joined between 26th January and 1st February 2020 and purchased a 6 month Workshop + Digital or Digital subscription plan.
- You lost 10lbs in your initial 8 weeks and have proof of weight loss. (See point 2 below for acceptable proof of weight loss).
- Your WW subscription is still current when you apply for the refund.
- You signed the refund form and submitted it (along with proof of weight loss) to WW between 29th March and 30th April 2020.

#### 2. Next, have proof that you lost 10lbs

- For Workshop + Digital members - Submit a photo, scan or photocopy of your Weight Record booklet, with your refund form showing your weight loss of 10lbs in your initial 8 weeks.
- For Digital members - Submit a screenshot or photo of your Weight Tracker (use table view) showing your weight loss of 10lbs in your initial 8 week.

#### 3. How do we reach you?

Please print clearly and provide all legible information so we can process your refund correctly.

First name

Last name

Postcode

Email address

Workshop + Digital number (if applicable)

#### 4. Choose how you would like to receive your refund (please tick one box only)

##### If you would like a time credit for either Workshop + Digital or Digital plans.

Please give me a 1 month time credit.

- One additional FREE month will be added to your current WW account.
- Please allow up to 4 weeks to receive your time credit.

##### If you are following the six month Workshop + Digital Plan.

Please refund my 1 month Workshop + Digital payment (£22.95 in total - details below).

- For members who joined between the 26th January and 1st February 2020: The refund of £22.95 will go back onto the credit card you used to purchase and activate your Workshop + Digital Plan.
- Please allow up to 4 weeks to receive your refund.

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## If you are following the six month Digital Plan.

Please refund my 1 month Digital payment (£13.95 in total – Details below).

- For members who joined between the 26th January and 1st February 2020: The refund of £13.95 will go back onto the credit card you used to purchase and activate your WW Digital Plan.
- WW Digital.
- Please allow up to 4 weeks to receive your refund.

### 5. Sign and Date (please insert name in box below):

I certify that I understood the terms and conditions of the offer “Lose 10lbs on us” and that I have successfully lost 10lbs with WW in my initial 8 weeks of membership.

Date:

Signature:

### 6. Return this form along with all supporting materials

- Workshop + Digital – Photo, scan or photocopy of your Weight Record booklet or Online Member - screenshot or photo of your Weight Tracker via email to help.uk@ww.com
- For Digital members – Submit a screenshot or photo of your Weight Tracker (use table view) showing your weight loss of 10lbs in your initial 8 weeks.

### 7. All refund submissions must be received by 30th April 2020

Any forms that are not legible, are incomplete or not sent within the specified timeframe will not be considered. WW cannot be held responsible for any issues that may occur via electronic transmission.

## Lose 10lbs in first 8 Weeks Offer\*

### Here's how it works:

1. Join WW between 26th January and 1st February 2020, and purchase a six month Workshop + Digital or Digital Only, subscription plan. Under a special offer label, 'Up to 2 Months Free (Lose 10lbs in 8 weeks)'.
2. Lose 10lbs in your initial 8 weeks of membership with WW to qualify.
3. Offer is not available to current members or weekly paying members.
4. Offer open to UK residents (excluding Northern Ireland) who are 18 years and over.
5. One claim per person and is non-transferable. The offer cannot be combined with other offers.
6. WW reserve the right to change, amend or cancel this offer at any time.
7. When you have lost 10lbs in the initial 8 weeks, you need to complete the downloadable 'I lost 10lbs with WW!' refund form.
8. Your WW subscription must be current at the time you submit the refund form.
9. Please refer to the website for full terms and conditions: WW.com/uk