



# Refund Form<sup>\*</sup>

## Congratulations! You did it!

**To get your 2-month extension or a refund on your Weight Watchers account (it's your choice!) please complete this form and submit it by November 17th, 2018.**

### **1. Let's make sure you're eligible:**

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- You joined Weight Watchers as a new member between September 5th and September 17th, 2018 and purchased a Weight Watchers subscription plan when you joined.\*\*
- You lost at least 10 lbs within your first 2 months and have proof of your weight loss. (See #2 below for acceptable proof of weight loss.)
- You downloaded and completed the "I lost 10 lbs with Weight Watchers!" refund form.
- Your Weight Watchers subscription plan is STILL current.
- You signed the refund form and submitted it (along with proof of weight loss) to Weight Watchers by November 17th, 2018.

### **2. Next, have proof that you lost at least 10 lbs. (Now's the time to show it off!)**

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- a. If you have a Meetings subscription plan: submit a scan or photocopy of your complete Weight Record booklet showing your weight loss of at least 10 lbs in your first 2 months.
- b. If you have an Online subscription plan: submit a screenshot or photo of your Weight Tracker (use Table View) showing your weight loss of at least 10 lbs in your first 2 months.

### **3. How do we reach you?**

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Please print clearly and provide all information so we can properly process your refund.

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Username: \_\_\_\_\_

Postal code: \_\_\_\_\_ Last 4 digits of phone number: \_\_\_\_\_

Reference # or Subscriber ID# \_\_\_\_\_ or

Monthly Pass # \_\_\_\_\_ (as applicable)

**(Your username and reference number can be found on the receipt email we sent you when you signed up.)**

Subscription plan followed (check one):  Online  Monthly Pass (Meetings + Online)

## 4. Choose how you want your refund:

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(Please check only one.)

**Free 2-month extension**

- Two additional FREE months will be applied to your current Weight Watchers account.
- Please allow 4-6 weeks to receive your extension.

**Receive a refund**

- The applicable refund will go back to the credit card (or a PayPal account) you used to purchase and activate your subscription plan. (Please note: in limited circumstances we may need to issue the refund in the form of a cheque†.)
  - Standard Monthly Plan subscribers will get a refund of the applicable standard monthly fee times 2.
  - 3-Month Savings Plan subscribers will be refunded two-thirds of the applicable Savings Plan amount paid.
  - 6-Month Savings Plan subscribers will be refunded one-third of the applicable Savings Plan amount paid.
- Please allow 4-6 weeks to receive your extension or refund.

## 5. Sign and date this and then say “Woo-Hoo!”

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I \_\_\_\_\_  
certify that I successfully lost at least 10 lbs with Weight Watchers within 2 months.

Date: \_\_\_\_\_

## 6. Return this form along with all supporting materials via email or postal mail.

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a. Save the completed form in a PDF format and email to [lose10lbs@weightwatchers.ca](mailto:lose10lbs@weightwatchers.ca) by November 17th, 2018.

b. Or mail it to:

**I lost 10 lbs with Weight Watchers!**  
**Weight Watchers Canada, Ltd.**  
**1415 Joshua's Creek, Suite 200**  
**Oakville ON L6H 7G4**

All refund submissions must be postmarked by November 17th, 2018.

\*Purchase a Weight Watchers subscription plan (1, 3 or 6-Month Plan) between September 5th and September 17th, 2018, lose at least 10 lbs within your first 2 months, and get a refund of 2 months' worth of applicable fees paid less any sign-up fee paid. Available for new and lapsed\*\*\* members only. Your subscription must be current to be eligible for refund. Full refund details available at [www.weightwatchers.ca/lose10lbs](http://www.weightwatchers.ca/lose10lbs). Online: Eligible Standard Monthly Plan subscribers will get a refund of the standard monthly fee times two, eligible 3-Month Savings Plan subscribers will be refunded 2/3 of the applicable Savings Plan amount paid and eligible 6-Month Savings Plan subscribers will be refunded 1/3 of the applicable Savings Plan amount paid. Sign-up fee waived. Monthly Pass (Meetings + Online): Eligible Standard Monthly Plan subscribers will get a refund of the applicable standard monthly fee times two, eligible 3-Month Savings Plan subscribers will be refunded 2/3 of the applicable Savings Plan amount paid and eligible 6-Month Savings Plan subscribers will be refunded 1/3 of the applicable Savings Plan amount paid. Members who purchase Monthly Pass via the website must attend a participating meeting and enroll by September 24th. Offer not available for Pay As You Go payment options. Offer available in participating areas only. Visit [WeightWatchers.ca/monthlypasslocations](http://WeightWatchers.ca/monthlypasslocations) for details. Monthly Pass can be purchased via our Call Centre, website or in meetings; sign-up must be completed on our website. Monthly Pass holders will receive 30 days' notice of any price change. To cancel, visit [WeightWatchers.ca/monthlypasscancellation](http://WeightWatchers.ca/monthlypasscancellation) or ask your meeting staff for a copy of our cancellation policy. You must be at least 18, have access to the Internet, a printer and a valid credit card or PayPal™ account. Void where prohibited. Non-transferable. Offer not applicable to At Work members. Cannot be combined with other offers.

\*\*Members who purchased meetings-based subscription via the website must enroll at a participating Weight Watchers meeting location by September 24th, 2018 to be eligible for a refund. Offer not available for Pay As You Go payment options.

†If you purchased a Monthly Pass (Meetings + Online) voucher in the meeting room and activated your account at home, you may receive payment either on your credit card used for payment or as a cheque, depending on whether you purchased a 1, 3, or 6 month plan.

\*\*\*lapsed member: Someone who has been a non-active member for 2 months or more.

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