

# “I lost 10 pounds with WW”

## Congratulations!

To get your refund\* or a 2-month time credit on your WW account (it's your choice!) please complete this form and submit it any time between 10/17/20 and 10/31/20.

### 1. Let's make sure you're eligible:

- You joined WW as a new member between 8/18/20 and 8/25/20 and purchased an eligible WW membership plan when you joined.\*\*
- You lost at least 10 lbs within your first 2 months and have proof of your weight loss. (See #2 below for acceptable proof of weight loss.)
- You downloaded and completed the “I lost 10 lbs with WW!” refund form. (Check! That's what you're completing right now.)
- Your WW membership is STILL current and is current at the time we process your refund.
- You signed the refund form and submitted it (along with proof of weight loss) to WW between 10/17/20 and 10/31/20.

### 2. Next, have proof that you lost 10 lbs. (Now's the time to show it off!)

- **If you have a Workshop + Digital membership:** submit a photo, scan or photocopy of your Success Planner booklet showing your weight loss of at least 10 lbs in your first 2 months.
- **If you have a Digital or Virtual Workshop + Digital membership:** submit a screenshot or photo of your weight loss progress showing your weight loss of at least 10 lbs in your first 2 months.
  - If you're using the WW App: Tap “**Profile**” > Scroll down to weight > Tap “**See all**”
  - If you're using the WW Website: Click on the “**Weight**” tab > View “**Weight Progress**”

### 3. How do we reach you?

Please print clearly and provide all information so we can properly process your refund.

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

\_\_\_\_\_ Username: \_\_\_\_\_

Postal Code: \_\_\_\_\_ Last 4 digits of phone number: \_\_\_\_\_

Reference # or Member ID# \_\_\_\_\_ or

Monthly Pass # \_\_\_\_\_ (as applicable)

(Your username and reference number can be found on the receipt email we sent you when you signed up.)

Membership plan followed (check one):  Digital  Workshop+Digital  Virtual Workshop + Digital

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**4. Choose how you want your refund: (Please check only one).**

**Give me a 2-month time credit!**

- Two additional FREE months will be applied to your current WW account.
- Please allow 6-8 weeks to receive your time credit.

**Show me the money!**

- The applicable refund will go back to the credit card you used to purchase and activate your membership plan. (Please note: in limited circumstances we may need to issue the refund in the form of a check†)
  - Eligible subscribers will get a refund of the applicable monthly fee, times two.
- Please allow 6-8 weeks to receive your refund.

**5. Sign and date this (and feel great about it).**

I \_\_\_\_\_ certify that  
I successfully lost at least 10 lbs with WW within 2 months.

Date: \_\_\_\_\_

**6. Return this form along with all supporting materials via email or postal mail.**

a. Email [ca.lose10lbs@ww.com](mailto:ca.lose10lbs@ww.com) by 10/31/20.

b. Or mail it to:

**I lost 10 lbs with WW!**  
**c/o WW Canada**  
**1415 Joshuas Creek Dr. #200**  
**Oakville ON L6H 7L9**

All refund submissions must be postmarked by 10/31/20.

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\* Purchase a WW membership plan between 8/18/20 and 8/25/20 and lose at least 10 lbs within your first 2 months for applicable refund. Eligible subscribers will get a refund of the applicable monthly fee, times two. Offer available to new and rejoining members only. Your membership must be current to be eligible for refund.

\*\* Offer not valid for those who have enrolled or received special pricing through their employer.

† If you purchased a Workshop + Digital voucher in the studio and activated your account at home, you may receive one month refunded to your credit card and one month refunded in the form of a check.